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Holston Medical Group Partners with Performance Clinical Systems for Care Coordination and Workflow Solutions

Cloud-based platform supports expanded patient-centered medical home initiative and development of an Accountable Care Organization

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KINGSPORT, Tenn.--(BUSINESS WIRE)--Holston Medical Group (HMG), a diversified group of nearly 150 primary care physicians, specialists and mid-level providers, today announced an expanded relationship with Performance Clinical Systems to broaden the use of Symphony™, their cloud-based care coordination platform. At Symphony's core is an interactive clinical checklist system that provides decision support, downstream notifications and alerts, automated documentation, and real-time clinical performance reporting. The platform fits directly within existing HMG physician-developed care coordination workflows and employs a highly intuitive user interface that enables quick deployment with minimal training.

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“Ensuring that our whole team is gathering and exchanging essential decision-making information in a consistent manner is critical to our coordinated, value-based patient care initiatives,” said Holston Medical Group president and CEO Scott Fowler, J.D., M.D. “Symphony enables us to optimize our workflows based on performance metrics and clinical outcomes which allow our care teams to deliver optimal care, identify intervention opportunities more readily and engage patients with appropriate care more rapidly,” Dr. Fowler added.

Holston Medical Group is recognized nationally as a leader and innovator in electronic medical record (EMR) utilization, clinical research and patient-centered, value-based care models. HMG's development of and participation in the OnePartner Health Information Exchange (HIE) allows for the mobilization of healthcare information electronically across

organizations and among disparate healthcare information systems. By integrating Symphony within HMGs's Allscripts EMR system and the OnePartner HIE, it creates the ability to not only exchange but to also enrich key patient data throughout the care delivery process by providing alerts that are critical to the successful coordination of care.

“Efficiently managing patient populations across numerous care settings is critical to improving health outcomes and we're excited to be working with the innovative team at Holston Medical Group on their initiative to do this,” said Performance Clinical Systems Chairman and Co-founder, Jeremy Nobel, MD, MPH. “Ensuring that each encounter leverages patient-specific information ranging from clinical, to behavioral, to social environment is what truly defines coordinated care. As a cloud-based system, Symphony works in conjunction with traditional enterprise systems and health information exchanges to add this layer of context previously missing from typical care delivery,” Dr. Nobel noted.

Symphony was specifically designed by physicians to streamline new care delivery processes emerging in patient-centered medical home and ACO delivery models, while enabling quality of care improvements these models demand.

About Holston Medical Group

As one of the largest multi-specialty providers within the Southeast, Holston Medical Group's "Family of Care" consists of more than 800 employees, including 150 physicians and mid-level providers in its provision of 24-hour medical/surgical coverage. Regarded as a national leader in clinical research as well as electronic health record integration and utilization, Holston Medical Group provides convenient locations throughout Northeast Tennessee and Southwest Virginia, operating two Urgent Care Clinics (Bristol & Kingsport) and state-of-the-art diagnostic capabilities and outpatient surgery centers. On-site ancillary services available include digital x-ray and mammography, CT, MRI, ultrasound and cardiac services. Additionally, HMG provides the patient convenience of on-site laboratory services. For more information, visit www.holstonmedicalgroup.com

About OnePartner HIE

OnePartner HIE is a physician-developed and controlled national health information exchange (HIE) facilitating the mobilization of healthcare information electronically across organizations and among disparate healthcare information systems. With a goal of accelerating access to clinical data to provide safer and more timely, efficient, effective and equitable patient-centered care, OnePartner HIE allows for continuity of care between multiple healthcare providers creating efficiency and connectivity for the benefit of caring for patients. The HIE provides the most accurate, up-to-date information at the point of care, reinforcing the provider – patient relationship and building a foundation for improved outcomes and better quality of life for the patient. For more information visit www.onepartner.com/hie.

About Performance Clinical Systems

Performance Clinical Systems is a privately held healthcare information technology company based in San Francisco, California and Boston, Massachusetts. Founded in 2004 by two physicians, its core application, Symphony™, injects evidence-based interactive clinical checklists into clinical work-flow directly at the point of care, providing easy-to-use care coordination support to “front-line” clinicians of all types, while simultaneously gathering essential data for advanced analytics and quality improvement. The company's solutions are attractive to performance oriented health care providers and payers because they are quickly embraced by clinicians, deployed rapidly (within 60 days) and work alongside or as a layer on traditional enterprise HIT systems. Most importantly, Symphony™ contributes significantly to a provider's ability to handle shifts in payment models, such as Accountable Care Organizations (ACO's) and Patient-centered Medical Homes (PCMH), which reward better care at lower cost. For more information, visit www.performanceclinical.com

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- **Employees:** 7
- **Organization:** PRI

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